REFERENCE NO. MALHEYAS-02-240426

GOVERNMENT OF MONTSERRAT

REQUEST FOR QUOTATION

MALHEYAS
MINISTRY OF AGRICULTURE, LANDS, HOUSING, ENVIRONMENT, YOUTH AFFAIRS & SPORTS

Supply & Delivery of One (1) Flake Ice Machine and Insulated Ice Bin Package

Ministry of Agriculture, Land, Housing, Environment, Youth Affairs & Sports (MALHEYAS)
Brades
Montserrat, MSR1110

April 2026

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1.0 INTRODUCTION

The Government of Montserrat (GoM) invites quotations for the **supply and delivery of one (1) commercial flake ice machine and insulated ice bin package** for use by the Montserrat Fisheries Unit. The equipment is intended to improve fish handling, food safety and access to hygienic ice for artisanal fisheries operations in a tropical environment.

The GoM seeks a robust machine suited to high ambient temperatures and coastal operating conditions. The preferred output is flake ice suitable for chilling whole fish and seafood. Bidders are therefore required to quote for equipment that can reliably meet the stated production requirement under tropical conditions, not merely under standard laboratory test conditions.

To support fair comparison between quotations, this RFQ distinguishes between the mandatory core equipment package and optional ancillary items. The mandatory core requirement is the supply and delivery of one new commercial flake ice machine and one suitably matched insulated ice storage bin, together with the standard components required for a complete operational system. Optional items such as recommended spare parts, extended warranty, additional water-filtration consumables, installation, commissioning, operator training, and additional service packages shall be priced separately unless already included in the base offer.

Please read the instructions carefully before preparing and submitting a quotation. Failure to comply with the requirements of this RFQ may result in a bid being deemed non-compliant and excluded from further consideration.

The RFQ outlines the requirements and evaluation criteria which will be used in order to select the entity for this project, sets out an indicative timetable for the procurement process, and provides instructions for Bidders. By participating in this Request for Quotation, you are indicating your acceptance to be bound by the guidelines set out in this RFQ.

2.0 REQUEST FOR QUOTATION

This timetable is indicative and may be amended by the Government of Montserrat.

Project Details	**Deliverable**
RFQ for the Supply & Delivery of One (1) Flake Ice Machine and Insulated Ice Bin Package	Date Published: Tuesday 28th April, 2026
Access to the RFQ Suite of Documents	This RFQ can be downloaded from the Government of Montserrat website at https://tenders.gov.ms or at www.mytenders.co.uk Electronic tenders can be submitted via the myTenders Portal at www.mytenders.co.uk

	If you are intending to make an electronic submission to this tender, please register your interest on myTenders at the earliest opportunity. Please ensure that you allow sufficient time to upload your documents.
Clarification deadline and contact details	**Wednesday, 6th May, 2026** Email: Director of Agriculture maloneys@gov.ms and copied to casselld@gov.ms
RFQ submission deadline	**Monday May 11th, 2026**, no later than **12:00 noon** (Eastern Caribbean Time) (GMT-4)
Quotation Submission address	The Chairperson Departmental Procurement Committee Ministry of Agriculture, Land, Housing, Environment, Youth Affairs & Sports (MALHEYAS) Brades Montserrat
Contract Commencement – this is an indicative date and may be subject to change	8th June, 2026

Procurement Process

Supply & Delivery of One (1) Flake Ice Machine and Insulated Ice Bin Package will be selected through this RFQ. Potential Bidders who are interested in this opportunity are asked to submit their bids in line with the instructions and guidance contained within this RFQ:

Process after Submission of Bids

- Public Opening by Departmental Procurement Committee (DPC). – This is usually on the same day as the submission deadline at **2:30 PM** at the Ministry of Agriculture, Land, Housing, Environment, Youth Affairs & Sports (MALHEYAS), Brades, Montserrat.
- Once the bids have been opened and information on the name of the supplier and the price of the bid is announced and recorded. The public element of the meeting is declared over.
- The bids are locked away securely.
- The bids are then passed onto the nominated evaluation team, approved by DPC.
- The evaluation can take from Two (2) weeks depending upon the number of bids received
- The evaluation team will compile an evaluation report which will be presented to DPC for their consideration and decision.

- DPC will consider the report and recommendations and will make the final decision.
- The Ministry will then send out outcome letters to all bidders via email or hard copy letter if no email address is available.
- The successful bidder will be advised to contact the Permanent Secretary to arrange a meeting or to confirm details to sign the contract.
- No services must commence until the contract has been signed.
- There will be ongoing performance management for each contract that will feed into project completion and closure report. The performance for each contract may be used in assessing future bid submissions.

Evaluation Process

Bid submissions will be evaluated based on the following RFQ Evaluation stages:

Stage 1

When evaluating RFQ submissions received, we will check them to ensure that:

- they comply with all instructions
- they do not contain any qualifications or conditions,
- they are clear and comprehensive, and
- they are valid and complete

Submissions that are not complete will be eliminated and not considered further

Stage 2

The submissions that meet all the requirements assessed under Section 6 will now have their price submission evaluated.

If the GoM needs to clarify any points, questions will be submitted in writing to the Potential Bidder via email, who will also be required to respond in writing.

Stage 3

Following the outcome of Stage 2 (Clarification), the GoM will re-moderate the quality scores if applicable and recommend to DPC that an award be made to the organization that has achieved the maximum score.

3.0 INSTRUCTION TO BIDDERS

Bidders should read these instructions carefully before completing the Bid and submitting a bid. Failure to comply with these requirements for completion and submission of a Bid may result in the rejection of

the Bid. Bidders are advised therefore to acquaint themselves fully with all the provisions of this document.

Authorities

The Authority concerned with this Quotation is the Government of Montserrat. This procurement procedure will be conducted in accordance with the Public Procurement Act 2025 (Act No. 5 of 2025) and the Public Procurement Regulations 2025 (S.R.O. 43 of 2025).

Disclaimer

The information contained in this document is believed to be correct at the time of issue but neither GOM nor their advisors will accept any liability for its accuracy, adequacy or completeness and no warranty is given as such. GOM reserves the right to amend or vary any area of this document during the course of the procurement.

No information contained in this RFQ or in any communication made between the GoM and any potential Bidder in connection with this RFQ shall be relied upon as constituting a contract, agreement or representation that any contract shall be offered in accordance with this RFQ. The GoM reserves the right, subject to the appropriate procurement legal framework, to change without notice the basis of, or the procedures for, the competitive Quotation process or to terminate the process at any time. Under no circumstances shall the GoM incur any liability in respect of this RFQ or any supporting documentation.

The GoM reserves the right to cancel the Quotation process at any point. The GoM is not liable for any costs resulting from any cancellation of this Quotation process or for any other costs incurred by those bidding for this Contract.

You are deemed to understand fully the processes that the GoM is required to follow under relevant 2025 Procurement Act & Regulations.

- The GoM is not making an offer to enter into a contractual relationship by issuing Quotation documents.
- The GoM is under no express or implied obligation to invite or evaluate Quotations from any or all of the companies who respond to this contract notice with a Quotation submission.

- The issue of the Quotation documents does not imply any representation by the GoM as to the candidate's financial stability, technical competence or ability in any way to carry out the Services. We reserve the right to return to these matters as part of the evaluation process.

- The laws of Montserrat shall apply for the purposes of all proceedings relating to this procurement process and any contract awarded pursuant thereto.

Potential Bidders are requested to note that wherever in the RFQ there is a reference to the proprietary name of a service or qualification, or to a specific standard, alternative services or qualifications or standards will be acceptable provided the Potential Bidders can demonstrate that the service, qualification or standard is at least equivalent in quality and specification to the named service, qualification or standard and that the alternative meets all of the GoM's requirements to the Authorities satisfaction.

Confidentiality

All information provided in this document, particularly financial information, shall remain confidential between the organisation and GOM and its advisers. GOM will not share this information with any other organisations or Public Bodies without the permission of the organisation. Similarly, organisations must treat all information provided by GOM and its advisers as confidential.

Respondents are required to respect the confidentiality of the process and must not seek to gain advantage by discussing this process or any potential bid with the Press, any UK or GOM official involved in the process or the United Kingdom Foreign, Commonwealth Development Office (FCDO). Under no circumstances should direct contact be made with anyone else regarding this process without the prior arrangement or agreement of the GOM Head of Procurement. Failure to observe this confidentiality may result in disqualification from the Quotation process.

All information supplied by the Contracting Authority in connection with this RFQ shall be regarded as confidential except that such information may be disclosed for the purpose of obtaining sureties and quotations necessary for the preparation of responses to this Request for Quotation.

Communication and clarification

All communications during the procurement process must be made in writing and be sent by email to:

Name	Mrs. Daphne Cassell
Title	Chair, Departmental Procurement Committee
Email	casselld@gov.ms and copied to maloneys@gov.ms

Depending on the requirements of Bidders, GOM is willing to reconsider the stated deadlines to allow a further round of requests for clarification if required. During the procurement process it is up to bidders to check with the ministry for updates. The Ministry will send out notifications.
In completing Quotation submissions and/or requesting clarification, Bidders must refer back to the numbering format/section as set in the RFQ.

Direct or indirect canvassing of any GoM or, public sector employee or agent by any potential Bidder concerning this requirement, or any attempt to procure information from any GoM or, public sector employee or agent concerning this RFQ may result in the disqualification of the potential Bidder from consideration for this requirement.

Participation

Bids must be submitted by, or on behalf of, the proposed bidder of the services. No change in the identity or composition of the Bidder (including the identity or composition of any partner in a consortium or of any sub-contractor to the Bidder) is permitted during the procurement process unless GOM has given its prior approval in writing.

Conflict of Interest

Each Bidder shall make full disclosure of any actual or potential conflict of interest arising from any existing business or personal relationships with any of the following (each, a "Conflicted Person"):

(i) any employee of the Government of Montserrat;
(ii) any member of the Government of Montserrat;
(iii) any family member of any such employee; or
(iv) any business entity controlled by or otherwise not at arm's length to any one or more of any such employee, or family member.

Without limiting the foregoing, details should be provided of any direct or indirect pecuniary interest of any Conflicted Person in the supply of the services contemplated by this RFQ.

Disclosure of any such actual or potential conflict of interest shall be made in writing with the Bidder's response.

Contract Term

To be agreed and finalised upon contract award.

Contract Award

GOM will award a contract on the basis of the award criteria detailed within **Section 6** below (Evaluation of Bids) of this document.

Once GOM has reached a decision in respect of a contract award, it will notify all Bidders of that decision before entering into any contract.

Contract award is subject to the formal approval process of GOM through the Departmental Procurement Committee. Until all necessary approvals are obtained no Contract will be entered into.

Ownership of Material

All documents submitted by Bidders in response to this RFQ are to remain the property of the Government of Montserrat.

Limitation of Liability

The Government of Montserrat will have no liability to any person or entity for any damages, including, without limitation, direct, indirect, special or punitive damages, arising out of or otherwise relating to this RFQ, the bidder's participation in this RFQ process or the Government of Montserrat's acts or omissions in connection with the conduct of this RFQ process. This limitation applies to all possible claims by a Bidder, whether arising in contract, tort, equity, or otherwise, including, without limitation, any claim for a breach by the Government of Montserrat of a duty of fairness or relating to a failure by the Government of Montserrat to comply with the terms set forth in this RFQ.

Contract Requirements

The Technical Specification details the required Service Level Agreements, Key Performance Indicators and overall GoM requirement. The Potential Bidder shall be required to confirm their ability to meet the Technical Specification.

The Potential Bidder shall be expected to agree to the Contract Terms and Conditions prior to contract commencement.

The Potential Bidder's terms of business will not be accepted in lieu of or in addition to the Contract Conditions forming part of this RFQ.

Tax Obligations

If locally based, the Bidder must submit a Tax Compliance Certificate from Inland Revenue along with the bidding documents. In the case of a sole trader, the tax compliance certificate should be issued in that individual's name. However, where the sole trader is trading using a business name, the tax compliance certificate should be issued in the business name. In the case of a company, the tax compliance certificate should be issued in the name of the Company". It is therefore incumbent on the bidder to ensure that the tax compliance certificate is issued in the correct name. Diligent checks will be made with the Inland Revenue Department and the Financial Services Commission to verify the accuracy of certificates. Quotations received with improper tax compliance certificates would be rejected.

All Services undertaken will be the subject of taxation in accordance with the current legislation. Except in cases where there is an exemption from tax, of which proof must be provided; residents of Montserrat for tax purposes are subject to tax on the profits from this project while non-residents are liable to a **20% Withholding Tax deduction from the gross amount**. Please take into consideration your tax obligations and liabilities to the Government of Montserrat. For further information please contact Montserrat Customs & Revenue Service (MCRS) via email at irev@gov.ms.

Submission Instructions

Bidders should read these instructions carefully before completing and submitting a bid. Failure to comply with these requirements for completion and submission of a Bid may result in the rejection of the Bid. Bidders are advised therefore to acquaint themselves fully with all the provisions of this document.

The priced information submitted in the Form of Quotation must include, (but should not be limited to cover) all the cost essential to supply and delivery of the Ice machine and Insulated Ice Bin Package.

Pricing, delivery terms and optional services

Unless otherwise stated by the Bidder and accepted by the Government of Montserrat, quotations shall be submitted on a DAP Little Bay Port, Montserrat basis under Incoterms 2020. Delivery shall be to Little Bay Port, Montserrat, unless otherwise agreed in writing.

The quoted price shall clearly state all costs included in the offer, including export packing, freight, insurance, shipping documentation and delivery to Little Bay Port. Any costs not included, including customs duties, local taxes, port handling, onward transport from Little Bay Port, installation and commissioning, must be clearly identified as exclusions and, where possible, priced separately as optional items.

Installation and commissioning are not mandatory within the base price unless expressly included by the Bidder. Bidders must state the installation and commissioning requirements for the offered system and shall provide a separate optional price for installation, commissioning and operator handover support where these services are available.

Optional items, including spare parts, water filtration consumables, installation, commissioning, operator training and any extended warranty or service package, shall be priced separately unless they are already included in the base offer.

There are **two (2)** options available for submitting a Quotation:

SUBMITTING A QUOTATION (BID)

- **Electronic submissions** can be submitted via the myTenders Portal at https://www.mytenders.co.uk/

  a. If you are intending to make an **electronic submission** to this tender, please register your interest on myTenders at the earliest opportunity. Please ensure that you allow sufficient time to upload your documents.

  b. Bidders are asked to ensure that documents are uploaded under the appropriate heading, which you have registered for.
- **Hard copies** can be submitted by hand – Please follow the instructions set out below.

Submitting a hard copy of your Quotation

You will need two (2) plain envelopes for the Quotation submission.

You must follow these instructions. Failure to do so may result in the Quotation being non-compliant and not considered any further.

Envelope 1.

Follow the steps written below:

a. Write the name of the Bidder (Bidder, Supplier) on this envelope.

b. Write the name of the project and the address on the envelope as written below:

Invitation to Quotation for the Supply & Delivery of One (1) Flake Ice Machine and Insulated Ice Bin Package
The Chairperson
Departmental Procurement Committee
Ministry of Agriculture, Land, Housing, Environment, Youth Affairs & Sports
(MALHEYAS)
Brades
Montserrat, MSR 1110

c. Now put this envelope into another plain envelope (Envelope 2)

Envelope 2 
Continue following the steps below:

Envelope 1 should now be inside this envelope (Envelope 2), seal the envelope and then write the following:

Invitation to Quotation for the Supply & Delivery of One (1) Flake Ice Machine and Insulated Ice Bin Package
The Chairperson
Departmental Procurement Committee
Ministry of Agriculture, Land, Housing, Environment, Youth Affairs & Sports (MALHEYAS)
Brades Montserrat, MSR 1110

NB: Envelope 2 must not have the Bidder's name on it or any other markings.

Failure to comply with this requirement will lead to your submission being deemed non-compliant and not considered any further.

Bids are to be delivered to the address above by **Monday, 11th May, 2026**, no later than **12:00 PM** (Eastern Caribbean Time/ GMT-4). Bidders will be given a receipt.

4.0 GUIDANCE NOTES

Bidders should read these instructions carefully before completing the Bid and submitting a bid. Failure to comply with these requirements for completion and submission of a Bid may result in the rejection of the Bid. Bidders are advised therefore to acquaint themselves fully with all the provisions of this document.

1. This procurement process shall be governed by, and conducted in accordance with, the provisions of the Public Procurement Act, 2025 (No. 5 of 2025) and its attendant Regulations (SRO 43 of 2025). All parties participating in this procurement are deemed to have acquainted themselves with, and to be bound by, the provisions of said Act and Regulations.

2. GOM reserves the right to amend or terminate the procurement procedure or change the timings outlined in this RFQ.

3. The GoM reserves the right to issue additional documentation at any time during the Quotation process to clarify any issue or amend any aspect of the RFQ. All such further documentation that may be issued shall be deemed to form part of the RFQ and shall supplement and/or supersede any part of the RFQ to the extent indicated.

4. Under the Contract the GoM will require compliance with its policies. Potential Bidders are advised to satisfy themselves that they understand all the requirements of the service requirements and Contract before submitting their Quotation. Where additions or amendments

are made to the clauses included in the Supply of Services Agreement and are issued during the Quotation process they shall supplement and/or supersede previous versions

5. Bidders must complete, sign and return Quotation Submission Check List, with all the required documents to constitute a compliant Bid. Failure to comply with this requirement will lead to bids being deemed non-compliant and failing to pass the administrative compliant stage. (Stage 1).

6. Bidders are to provide all document or information requested as part of their Quotation submission. Bidders must obtain for themselves at their own expense all information necessary for the preparation of their Quotations.

7. Quotations must be returned in line with the instructions for submitting a Bid. Late submissions will not be considered.

8. All Bids will be arithmetically checked; any errors will be brought to the Bidders attention. The rates supplied would be the basis for the arithmetic correction and would be the determining factor for any queries about the corrected price.

9. Bidders are not permitted to submit alternative Quotations.

10. The Government of Montserrat is not bound to accept the lowest Bidder and has the right to accept and reject any Quotation offers.

11. The Government of Montserrat reserves the right to reject any quotation that is incomplete, non-compliant or fails to meet the required specifications. The contract shall be awarded to the supplier whose quotation represents the best overall value to the Government of Montserrat, having regard to the criteria stated below at **Section 6.0**.

12. Validity Period - The bids must remain valid for acceptance for a minimum of ninety (90) days after the Submission deadline, to allow time for evaluation, selection and any unforeseen delays. Should circumstances arise that require an extension to this period, we will seek to do this in writing.

13. Bids must be completed in the English language or a full English translation provided at no cost to the GoM.

14. The submission will be checked for completeness and compliance before responses are evaluated.

15. Any signatures must be made by a person who is authorised to commit the Potential Bidder to the Contract.

16. This RFQ is made available in good faith. No warranty is given as to the accuracy or completeness of the information contained in it and any liability or any inaccuracy or incompleteness is therefore expressly disclaimed by the GoM and its advisers

17. Where Potential Bidders believe that they are unable to submit a Quotation through the electronic system or deliver a hard copy or require assistance, they must contact the GoM via email no later

than four (4) calendar days before the Quotation submission due date, to enable any technical queries to be investigated and resolved.

18. The GoM may wish to undertake a site audit on your premises, to clarify any aspect of your Quotation submission. Following the site visit, the GoM reserves the right to re-moderate the scores given to your submission.

19. Neither the contract nor any work to be performed under the contract or any part hereof may be assigned by the Successful Bidder without the prior written consent of the Government of Montserrat. Such written consent however shall not under any circumstances relieve the Successful Bidder of its liabilities and obligations under the Contract and the granting of such consent shall be within the sole and unfettered discretion of the Government of Montserrat.

20. Additional Information

- **Environmental Issues**

  The GoM is committed to the protection of the environment and the promotion of sustainable environmental development. Potential Bidders should note the various obligations contained within the Contract, which will ensure that the successful Potential Bidder will provide the Contract in a non-detrimental manner to the environment.

- **Equalities & Diversity**

  The GoM is committed to providing its services in a way, which promotes equality of opportunity at every possibility. It is expected that the successful Potential Bidder will be equally committed to equality and diversity in its service provision and will ensure compliance with all antidiscrimination legislation.
  Potential Bidders should note that the successful Potential Bidder would be asked to contract with the GoM to ensure that they adhere to these obligations and that the GoM will be able to monitor its compliance throughout the Contract Period. The GoM expects each Potential Bidder to state whether they would agree to be bound by such contractual obligations.

- **Financial Guarantee**

  The GoM reserves the right to require the successful Potential Bidder to provide as security for the performance of the Contract, a performance bond or otherwise or as an alternative, require the parent company of the successful Potential Bidder to guarantee the performance of the Contract prior to the award of the Contract

- **Sub-Contracting and Consortia Arrangements**

  Where a sub-contracting approach is proposed, all information requested should be given in respect of the prime contractor.

  Where sub-contractors will play a significant role in the delivery of the services or products under any ensuing contract, please indicate in a separate annex (by inserting the relevant

company/organisation name) the composition of the supply chain, indicating which member of the supply chain will be responsible for the elements of the requirement.

It is recognized that arrangements in relation to sub-contracting may be subject to future change. However, Potential Bidders should be aware that where sub-contractors are to play a significant role, any changes to those sub-contracting arrangements may constitute a material change and therefore may affect the ability of the Potential Bidder to proceed with the procurement process or to provide the goods and/or services.

If the Potential Bidder bidding for a requirement is a consortium, the following information must be provided:

- full details of the consortium; and
- the information sought in respect of each of the consortium's constituent members as part of a single composite response.

Potential Bidders should provide details of the actual or proposed percentage shareholding of the constituent members within the consortium in a separate annex. If a consortium is not proposing to form a corporate entity, full details of alternative proposed arrangements should be provided in the annex. However, please note the GoM reserves the right to require a successful consortium to form a single legal entity.

The GoM recognises that arrangements in relation to consortia may (within limits) be subject to future change. Potential Bidders should therefore respond in the light of the arrangements as currently envisaged. Potential Bidders are reminded that any future proposed change in relation to consortia must be notified to the GoM so that it can make a further assessment by applying the selection criteria to the new information provided.

- **Sustainability**

The GoM has a statutory requirement to ensure compliance with a number of corporate considerations when providing its services either directly or via a third party. Consequently, the GoM is looking for a commitment within Quotations to assist the GoM in the following duties: Health and Wellbeing; Our Local Economy; Smarter Travel; Environmental Issues

Potential Bidders should note that the successful Potential Bidder would be asked to contract with the GoM to ensure that they adhere to these obligations and that the GoM will be able to monitor its compliance throughout the Contract Period. The GoM expects each Potential Bidder to state whether they would agree to be bound by such contractual obligations.

- **Developing the Local Economy**

The sustainable development goal places an obligation on Government of Montserrat to consider how what is being procured will improve the economic, social and environmental well-being of our local area.

- Bidder Performance

The selected Bidder may be evaluated throughout the course of service delivery in connection with any specific work or projects undertaken as a result of any agreement entered into between any Bidder and the Government of Montserrat. The Government of Montserrat may also conduct periodic reviews/assessments of any selected Bidder, taking into consideration, in addition to

specific work related to the project undertaken by the Bidder, ongoing Bidder staff qualifications, experience, training, and staff changes. Any evaluation/assessment will be shared with the Bidder, with the goal of immediate and permanent resolution where concerns have been raised. The Government of Montserrat reserves the right to remove from the roster any selected Bidder who has been qualified by this RFQ process by way of written notice if, in the sole discretion of the Government of Montserrat, based on any on-going or specific evaluation or assessment of the Bidder or its performance of any work, it is deemed to be in the Government of Montserrat's best interests.

- Payments and Deposits

  Invoices shall be paid within thirty (30) days of approval of a valid original invoice, provided the Goods have been delivered and accepted in accordance with the Contract.

- **Indemnification**

  The Successful Bidder agrees to indemnify and save harmless the Government of Montserrat, its councilors, officers, agents, representatives, and employees, against all suits or claims, requests, legal action and liability regardless of the nature and expenses sustained from injuries or death or any damages or loss to property as a result of the usage of premises or in the execution of the Successful Bidder functions arising from this contract except to the extent of the Government of Montserrat's gross negligence.

  At no time will the Government of Montserrat be responsible for any injury sustained by the Successful Bidder, their employees or any person on the Government of Montserrat's premises, nor will the Government of Montserrat be responsible for any loss, including loss of profits or damage caused to the goods of the Successful Bidder, their employees or any other person, including damage to vehicles and their contents, while these goods are on the Government of Montserrat's premises or site.

  The Government of Montserrat shall not be liable for any incidental, indirect, special or consequential damages or any loss of use, revenue or profit of the Successful Bidder arising out of or in any way related to this RFQ or subsequent contract.

5.0 TECHNICAL SPECIFICATIONS

Bidders shall provide a quotation for the mandatory core supply and delivery requirement set out below. Optional items must be priced separately where indicated so that the Government of Montserrat may compare quotations fairly and decide whether to include those items at contract award.

5.1 **Technical Requirements**

The mandatory core requirement is the supply and delivery of one (1) new commercial flake ice machine and one (1) suitably matched insulated ice storage bin package, together with the standard components required for a complete operational system.

For technical purposes, Bidders shall assume that the equipment must be suitable for installation and operation in Montserrat under tropical coastal conditions. The commercial pricing basis, Incoterms and acceptance arrangements are set out in Section 3 and Appendix A.

Water filtration or treatment is mandatory where required by the manufacturer for warranty validity, reliable operation or ice quality. Bidders must state whether filtration/treatment is included in the base price or offered as a separately priced item, and must identify any consumables and expected maintenance intervals.

Item	Requirement	Bidder Response
Equipment	One (1) new commercial flake ice machine and one (1) suitably matched insulated ice storage bin package for fisheries and seafood handling in Montserrat.	State make and model of both machine and bin.
Ice type	Flake ice suitable for chilling whole fish and seafood.	Comply / provide details.
Production capacity	The flake ice machine shall have a minimum production capacity of 1,000 kg of ice per 24 hours under tropical operating conditions. Bidders must state the guaranteed daily production capacity at 30°C ambient temperature and the corresponding water temperature, and clearly distinguish this from any output quoted under standard test conditions.	State guaranteed kg/24h, ambient temperature, water temperature and test conditions.
Operating environment	Suitable for tropical coastal operation with high ambient temperatures, humidity and saline conditions. Corrosion-resistant or appropriately protected construction is preferred.	Describe suitability.
Cooling method	Air-cooled condenser. The unit must be suitable for reliable operation under tropical ambient conditions at the intended installation site. Bidders must state the cooling configuration offered and any site requirements for ventilation or heat dissipation.	State configuration and ventilation requirements.
Electrical supply	Preferred supply compatibility is 230V 2 wire (L, N+E), 60Hz for single-phase or 400/230V (L1, L2, L3, N+E), 60Hz for three-phase. Bidder must state the quoted voltage, phase and frequency.	State voltage / phase / frequency and any compatibility requirements.
System scope	Bidder shall identify all components included in the quoted package, including the ice-making head, condenser unit, controls, insulated storage bin, bin support frame or fittings where applicable, and any other components necessary for a complete and operational system.	List inclusions.
Ice storage	The quoted system shall include an insulated ice storage bin suitably matched to the proposed machine, with nominal storage capacity of at least 800 kg or other capacity justified by the bidder as appropriate to the proposed production rate and intended use.	State bin capacity and confirm inclusion.
Water filtration / treatment	The quoted system shall include appropriate water treatment or filtration where required by the manufacturer for warranty validity, reliable operation or ice quality under local water conditions. Bidders must state what is included, its purpose, and any associated maintenance or consumable requirements.	Describe included system / requirements
Spare parts	Provide a recommended spare parts list for at least the first two years of operation, with a separate optional price.	Attach list / optional price.
Installation and commissioning	State installation and commissioning requirements, including footprint, drainage, water supply, ventilation, condenser arrangement and any specialist support needed. If installation/commissioning is included, state this clearly. If not included, provide an optional separate price.	Describe / state inclusion or optional price.
Power and water use	State estimated power consumption, water consumption and any special operating requirements.	Provide figures.
Manuals and documentation	Provide operating manuals, installation manuals and maintenance guidance in English.	Confirm.
Warranty	Minimum warranty period: twelve (12) months from commissioning or acceptance, unless a longer period is offered. Bidders must identify any warranty conditions, including installation, commissioning, water quality, maintenance or approved-service requirements.	State warranty and conditions.

Lead time	State manufacturing lead time, shipping lead time and estimated delivery period to Little Bay Port, Montserrat.	State lead time to Little Bay Port
References	Bidders should provide examples of relevant installations in tropical, island, marine or seafood-handling environments, where available.	Provide examples if available.

6.0 EVALUATION OF QUOTATIONS

In accordance with the Public Procurement Act 2025 (Act No. 5 of 2025) and the Public Procurement Regulations 2025 (SRO 43 of 2025), the award of contract under this Request for Quotation (RFQ) shall be made to the Most Advantageous Quotation.

For the purposes of this RFQ, the Most Advantageous Quotation shall be determined based on:

1. Compliance with all mandatory requirements set out in this RFQ, including the administrative compliance and warranty;

2. Technical suitability of the package offered to meet the operational needs of the Ministry of Agriculture, Land, Housing, Environment, Youth Affairs & Sports; including after-sale technical support;

3. Delivery Time;

4. Price, taking into consideration value for money.

The following evaluation criteria will be used to evaluate Bids received in response to this RFQ. The Administrative Compliance will be applied before the remaining criteria and is either pass or fail, with failure meaning that bids will be deemed Non-compliant. Bidders must achieve a minimum of 60% of the technical score to be considered for award of contract.

The Government of Montserrat reserves the right to reject any quotation that is incomplete, non-compliant or fails to meet the required specifications. The contract shall be awarded to the supplier whose quotation represents the best overall value to the Government of Montserrat, having regard to the criteria stated below.

EVALUATION CRITERIA	WEIGHTED SCORE %
Administrative Compliance (section 6.1 A and B)	PASS/FAIL
Warranty and Package Inclusions information – twelve (12) months minimum (section 6.2)	PASS/FAIL
The technical and cost criteria will be evaluated over a total of 100 %. Bidders are required to achieve at least a minimum of 60% of the technical score to qualify for consideration for contract award.	
Technical Assessment	
Technical Support (section 6.3)	15%
Delivery Time (section 6.4)	15%
Technical Specifications (section 5.0)	30%
Financial Assessment	
Cost Proposal	40%
TOTAL	**100%**

6.1 Administrative Compliance (PASS/FAIL)

To be considered responsive, each Bidder must submit all of the items below. This stage is assessed on a PASS/FAIL basis.

A. Required Signed Statements: Bidders must provide the following four (4) statements. Each statement must be dated and signed by the Bidder's authorised representative:

1. **Pending Litigation**: Confirm whether the Bidder has any pending litigation or legal disputes with the Government of Montserrat.

2. **Convictions / Prohibited Practices / Debarment (Last 3 Years): Confirm whether the Bidder, or any of its owners/beneficial owners, directors, or officers, has, within the last three (3) years been convicted of an offence relating to professional conduct or a prohibited practice; or been debarred from participating in public procurement in Montserrat**

3. **Ownership and Control Information:** Provide a list of a) shareholders (identifying any person/entity holding 25% or more); b) directors; and c) the Bidder's ultimate beneficial owner(s) (UBOs).

4. **Solvency Status:** Confirm that the Bidder is not subject to insolvency, receivership, bankruptcy, winding-up, suspension, or administration under any Act, court order, or direction of a judicial officer in Montserrat or in the Bidder's place of tax residency.

B. Required Documents (Tender Checklist – Section 10): In addition to the signed statements above, Bidders must ensure that all documents listed in the Tender Checklist (Section 10) are submitted, including:

- Completed and Signed Form of Quotation (Section 8)
- Completed and Signed Respondent's Identification Details (Section 7)
- Completed & Signed Anti-Collusion Statement (Section 9)
  - Copy of Business Registration/Incorporation Certificate (foreign suppliers) or valid Tax Compliance Certificate (local suppliers, if applicable)
- Warranty and Package Inclusions information on the Flake Ice Machine and Insulated Ice Bin
- Technical Support information
- Technical Specifications

This is a PASS/FAIL criterion. If all the above requirements are fulfilled, then the bidder would move onto the next stage of the evaluation. If any of the above-mentioned items are not submitted, then the Quotation would be deemed non-compliant and rejected.

6.2 Warranty and Package Inclusions - PASS/FAIL

Bidders must provide a minimum warranty period of twelve (12) months from commissioning or acceptance. Bids offering less than the minimum warranty shall be deemed non-compliant.

6.3 Technical Support (15%)

Supplier should provide information on essentials on after sale services such as the availability of additional accessories. The percentage for this criterion will be calculated proportionately to similar submissions from other Quotations.

6.4 Delivery Time (15%)

A higher than normal weighting has been given to delivery schedule, so that preference can be given to those suppliers that can deliver the equipment to Little Bay Port, Montserrat within the shortest reliable timeframe. The percentage for this criterion will be calculated proportionately to similar submissions from other Quotations.

6.5 Technical Specifications (30%)

Adherence to technical specification is paramount. However, consideration will be given to effectiveness, robustness, ease of operation for users and enhanced safety features. Marks will be awarded depending on the degree of compliance with the technical specifications as compared with the other Quotations.

6.6 Cost Proposal (40%)

Bidders must complete the Form of Quotation and return them with their RFQ submission. The Bid price is a significant factor and the Government of Montserrat will seek to ensure that the services are undertaken at the most economically advantageous price. However, there are other factors which comprise the criterion and these will be considered proportionately. The Government of Montserrat is not bound to accept the lowest or any bid. The percentage for this criterion will be calculated proportionately in comparison to other price submissions from Bids. Bidders must submit all the documents requested in the RFQ document. The RFQ checklist provides a list of requirements which need to be fulfilled.

7.0 RESPONDENT'S IDENTIFICATION DETAILS FORM

A	PERSONAL INFORMATION

BUSINESS NAME:…… ……REGISTRATION NUMBER:……

BUSINESS ADDRESS:……..

……

CONTACT PERSON:…….……POSITION:……..……

TELEPHONE NUMBER(S):…….……WEBSITE:……..……..

EMAIL ADDRESS: ..……..……..……..……..……..……..……..……..……..……

B	QUESTIONNAIRE		
1	Your entity operates as which one of the following?	✓	**Tick the applicable response**
			Sole Proprietorship
			Partnership
			Limited Liability
			Others
2	How many years has your entity been in operation?		(0–1)
			(1-3)
			(3-5)
			(5-10)
			(10 & Over
3	Number of Employees within your entity?		(1-5)
			(6-10)
			(11-15)
			(16 & Over)
4	How many similar contracts has your entity successfully completed in the last 2 years?		(1-3)
			(4-6)
			(7-9)
			(10 & Over)
5	What is the highest sum of any of the contracts completed in the last 2 years?		(50-100)K
			(101-200)K
			(201-400)K
			Over 400K
6	Has your entity failed to complete a contract for a public or private entity?		YES
			NO

C	SIGNATURE

I hereby certify that the information outlined in this document is true and accurate to the best of my knowledge and belief. I understand that any false statement may result in a denial of a contract and possible debarment from future prospects.

……..

(Signature of Business Representative)

……..…… Business Name/Stamp

Date

8.0 FORM OF QUOTATION

The Chairperson
Departmental Procurement Committee
Ministry of Agriculture, Land, Housing, Environment, Youth Affairs & Sports
Brades, Montserrat

Dear Sir/Madam:

Re: Quotation for the Supply & Delivery of One (1) Flake Ice Machine and Insulated Ice Bin Package

I/We the undersigned undertake to supply and deliver the equipment to Little Bay Port, Montserrat, as outlined in the above captioned project and in accordance with the Quotation Document requirements, for the sum of:

EC$ ……

(words)……..……

……..……

If my/our Quotation is accepted, I/We undertake to complete the sourcing and delivery of the goods to Little Bay Port, Montserrat within **____days/weeks** from the date of receipt by me/us of the official award of contract.

I/We understand that I/We shall not be reimbursed for any cost that may have been incurred in compiling this Quotation.

I/We confirm this Quotation shall remain valid for a period of ninety (90) days from the date of submission of this Quotation.

I/We understand the General Terms and Conditions and accept them as part of this RFQ.

Name……

Name of Firm (If Applicable) ……..…….

Address……...

……..……

Tel. no / Fax No…….…….

Email Address ……

Signed…… Date…….……..2026

9.0 GOVERNMENT OF MONTSERRAT

QUOTATION SUBMISSION ANTI-COLLUSION CERTIFICATE

I/WE CERTIFY THAT THIS TENDER IS MADE IN GOOD FAITH, AND THAT WE HAVE NOT FIXED OR ADJUSTED THE AMOUNT OF THE TENDER BY OR UNDER OR IN ACCORDANCE WITH ANY AGREEMENT OR ARRANGEMENT WITH ANY OTHER PERSON. I/WE ALSO CERTIFY THAT WE HAVE NOT AND I/WE UNDERTAKE THAT WE WILL NOT BEFORE THE AWARD OF ANY CONTRACT FOR THE WORK:

DISCLOSE THE TENDER PRICE OR ANY OTHER FIGURES OR OTHER INFORMATION IN CONNECTION WITH THE TENDER TO ANY OTHER PARTY (INCLUDING ANY OTHER COMPANY OR PART OF A COMPANY FORMING PART OF A GROUP OF COMPANIES OF WHICH I AM/WE ARE A PART OF) NOR TO ANY SUB-CONTRACTOR (WHETHER NOMINATED OR DOMESTIC) NOR SUPPLIER (WHETHER NOMINATED OR DOMESTIC) OR ANY OTHER PERSON TO WHOM SUCH DISCLOSURE COULD HAVE THE EFFECT OF PREVENTING OR RESTRICTING FULL COMPETITION IN THIS TENDERING EXERCISE

ENTER INTO ANY AGREEMENT OR ARRANGEMENT WITH ANY PERSON THAT THEY SHALL REFRAIN FROM TENDERING, THAT THEY SHALL WITHDRAW ANY TENDER ONCE OFFERED OR VARY THE AMOUNT OF ANY TENDER TO BE SUBMITTED OR OTHERWISE COLLUDE WITH ANY PERSON WITH THE INTENT OF PREVENTING OR RESTRICTING FULL COMPETITION

PAY, GIVE OR OFFER PAY OR GIVE ANY SUM OF MONEY OR OTHER VALUABLE CONSIDERATION DIRECTLY OR INDIRECTLY TO ANY PERSON FOR DOING OR HAVING DONE OR CAUSING OR HAVING CAUSED TO BE DONE IN RELATION TO ANOTHER TENDER OR PROPOSED TENDER FOR THE WORK ANY ACT OR THING OF THE SORT DESCRIBED AT I), II) OR III) ABOVE.

I/WE FURTHER DECLARE THAT I/WE HAVE NO KNOWLEDGE EITHER OF ANY SUM QUOTED OR OF ANY OTHER PARTICULARS OF ANY OTHER TENDER FOR THIS CONTRACT BY ANY OTHER PARTY.

I/WE FURTHER CERTIFY THAT THE PRINCIPLES DESCRIBED ABOVE HAVE BEEN, OR WILL BE, BROUGHT TO THE ATTENTION OF ALL SUB-CONTRACTORS, SUPPLIERS AND ASSOCIATED COMPANIES PROVIDING SERVICES OR MATERIALS CONNECTED WITH THE TENDER AND ANY CONTRACT ENTERED INTO WITH SUCH SUB-CONTRACTORS, SUPPLIERS OR ASSOCIATED COMPANIES WILL BE MADE ON THE BASIS OF COMPLIANCE WITH THE ABOVE PRINCIPLES BY ALL PARTIES.

I/WE ACKNOWLEDGE THAT ANY BREACH OF THE FOREGOING PROVISIONS SHALL LEAD AUTOMATICALLY TO THIS TENDER BEING DISQUALIFIED AND MAY LEAD TO CRIMINAL OR CIVIL PROCEEDINGS. THE GOVERNMENT OF MONTSERRAT SHALL TREAT ANY TENDER RECEIVED IN CONFIDENCE BUT RESERVES THE RIGHT TO MAKE THE SAME AVAILABLE TO ANY OTHER FUNDING ORGANISATION OR STATUTORY REGULATORY AUTHORITY EITHER HAVING JURISDICTION OVER THE WORKS OR WHO MAY NOW OR AT ANY TIME IN THE FUTURE HAVE STATUTORY POWER TO REQUIRE DISCLOSURE OF THIS TENDER.

IN THIS CERTIFICATE, THE WORD 'PERSON' INCLUDES ANY PERSONS AND ANY BODY OR ASSOCIATION, INCORPORATED OR UNINCORPORATED; ANY AGREEMENT OR ARRANGEMENT INCLUDES ANY TRANSACTIONS, FORMAL OR INFORMAL AND WHETHER LEGALLY BINDING OR NOT; AND 'THE WORK' MEANS THE WORK IN RELATION TO WHICH THIS TENDER IS MADE.

SIGNATURE…… IN CAPACITY OF ……..

DATE……2026

DULY AUTHORISED TO SIGN TENDERS AND ACKNOWLEDGE THE CONTENTS OF THE ANTI-COLLUSION CERTIFICATE FOR AND ON BEHALF OF:

NAME OF FIRM……

FULL POSTAL ADDRESS……

TELEPHONE NO…… … FAX NO …….

10.0 QUOTATION CHECKLIST

Project Title:	**RFQ for the Supply & Delivery of One (1) Flake Ice Machine and Insulated Ice Bin Package**
Publication Date:	Tuesday 28th April, 2026
Clarification Deadline:	Wednesday 6th May, 2026
Quotation Deadline Date:	Monday 11th May, 2026
Quotation Deadline Time:	12:00 PM (Eastern Caribbean time, GMT-4)

Below are the following documents that should be provided for a contractor's bid to be valid. Bidders are asked to supply and tick off the following information. Failure to provide any of the stated documents may result in the bid being considered non-compliant and rejected.

Required signed statements at Section 6.1A ☐

Completed and Signed Form of Quotation at Section 8 (**Including Delivery Time**) ☐

Completed and Signed Respondent's Identification Details (Section 7) ☐

Completed & Signed Anti-Collusion Statement (Section 9) ☐

Copy of Business Registration/Incorporation Certificate (foreign suppliers)
or valid Tax Compliance Certificate (local suppliers, if applicable)

Warranty and Package Inclusions Information on Flake Ice Machine (Section 6.2)

Technical Support information (Section 6.3)

Technical Specifications (Section 5)

..... ……

Signed on behalf of Bidder Date

Appendix A - FORM OF CONTRACT AGREEMENT

FORM OF AGREEMENT
ISLAND OF MONTSERRAT

This Agreement is made the..... day of…….....**2026** between the **GOVERNMENT OF MONTSERRAT** having its headquarters at Government Headquarters, Brades, Montserrat acting herein and represented by **the Permanent Secretary, ……** (hereinafter referred to as "**GOM"**) of the one part and …….....whose address is ……..... acting herein and represented by ……..... (hereinafter referred to as "**the Supplier"**) of the other part.

WHEREAS the Government of Montserrat is desirous of carrying out the following services for the **Supply & Delivery of One (1) Flake Ice Machine and Insulated Ice Bin Package** , and WHEREAS the Supplier offered to perform this task as a contract price of …….. dollars **(EC$.....00), as full consideration for the Goods and associated services supplied under the terms of this Contract, the GOM will pay the fees as outlined within thirty (30) days of approval of a valid original invoice, provided the Goods have been delivered and accepted in accordance with the Contract.**

1. INTERPRETATION

1.1. In these conditions the following terms shall have the following meanings: -

The Contract means the agreement concluded between the **GOM** and the Supplier, **……..**, including all specifications which are described and attached hereto to include the Quotation instructions, scope of works and other documents which may be incorporated or referred to herein;

The Contracting Authority means the Government of Montserrat **GOM**.

The Contract Price means the gross price to be paid by **GOM** and the method of payment of the Contract Price shall be agreed between the parties.

The Goods means the **Supply & Delivery of one (1) Flake Ice Machine and Insulated Ice Bin package**

The Services means all work which the Supplier is required to undertake in the performance of this contract to Supply and Delivery of One (1) Flake Ice Machine and Insulated Ice Bin Package

The Specification means the **GOM's** requirements for the **Supply & Delivery of one (1) Flake Ice Machine and Insulated Ice Bin Package** details of which have been provided in this Quotation document.

The Supplier means the company/ companies/ individuals that have responsibility for carrying out the requirements of the contract.

2. CONTRACT DOCUMENTS

The following documents attached hereto shall be deemed to form an integral part of this Contract:

(a) The Agreement (This document)
(b) Schedule 1 – Service Deliverables and Timetables.
(c) Appendices:

Appendix 1: Technical Specifications
Appendix 2: Warranty Certificate
Appendix 3: Technical Support information

3. DELIVERABLES

3.1 The Supplier agrees to perform the Services and ..... in accordance with **Schedule 1** of this Agreement.

3A. DELIVERY, ACCEPTANCE AND HANDOVER

3A.1 The Supplier shall deliver the Goods to Little Bay Port, Montserrat, unless otherwise agreed in writing. Unless otherwise agreed in writing, delivery shall be on a DAP Little Bay Port, Montserrat basis under Incoterms 2020.

3A.2 The Supplier shall provide all documentation necessary for delivery and receipt of the Goods, including shipping documents, packing lists, make/model/serial number information, manuals, warranty documentation and any installation or maintenance guidance required by the manufacturer.

3A.3 Initial delivery acceptance shall be based on receipt at Little Bay Port, Montserrat, verification that the Goods and accessories supplied match the accepted quotation, inspection for visible damage, confirmation of make/model/serial numbers, and receipt of required documentation. Delivery acceptance shall not waive any warranty rights or remedies for latent defects.

3A.4 Where installation and commissioning are included in the awarded Contract, final acceptance shall occur only after the equipment has been installed, connected to the required services, tested under normal operating conditions, and shown to produce flake ice in accordance with the accepted quotation and manufacturer's specification. The Supplier shall provide a commissioning record or handover certificate for signature by the authorised Government representative.

3A.5 Where installation and commissioning are not included in the awarded Contract, the Supplier shall still provide all installation requirements and manufacturer's instructions necessary for the Government of Montserrat or its appointed installer to install and commission the system safely and without invalidating the warranty.

3A.6 Handover shall include, as applicable, operating instructions, maintenance guidance, warranty documentation, recommended service intervals, spare parts information, and any training or remote support included in the quotation or awarded Contract.

4. VARIATIONS OF CONDITIONS

The Supply and Delivery of **……..** outlined in the Specifications/ scope of works shall be carried out in accordance with these Conditions and requirements and no amendment or variation either to the terms and conditions or to the requirements shall be made unless agreed in writing between the parties and incorporated into this Agreement.

5. NON-DELIVERY

Without prejudice to any other right or remedy, should the Supplier not deliver the Services or any portion thereof within the time or times specified in the Contract, except in cases of force majeure and subject always to the receipt of written notice within **five (5) days** of the force majeure event relied on or if the Services are delayed due to events outside of the Supplier's control, in which case the Supplier shall be entitled to a fair and reasonable time for such delay, then:

5.1 The **GOM** shall be at liberty to determine the Contract and to procure services of the same or similar description from another Supplier to make good such default; and,

5.2 The **GOM** shall recover from the Supplier any sum or sums paid to the Supplier in respect of the services. Also, the **GOM** shall be able to recover from the supplier any increased costs resulting from obtaining supplies from an alternative supplier.

6. PAYMENT

6.1 As full consideration for the Goods and associated services supplied under the terms of this Contract, the GOM will pay the Supplier a sum of ……dollars (EC$.....00) inclusive of any relevant taxes and fees as outlined, within thirty (30) days of approval of a valid original invoice, provided the Goods have been delivered and accepted in accordance with the Contract. The sum is payable against original invoices delivered to the GOM by the Supplier, provided that GOM shall give notice in writing of its intention not to pay such fee and provide the relevant reason where: **(EC$.....00)** inclusive of any relevant taxes and fees as outlined; within thirty (30) days of receipt of an invoice. This sum is payable against original invoices delivered to the **GOM** by the Supplier, provided that **GOM** shall give notice in writing of its intention not to pay such fee and provide the relevant reason where:

a. The Supplier has failed to carry out Services, or has inadequately carried out Services required by this Contract to be carried out and has not remedied such failure or deficiency within a reasonable time;
b. The Supplier, by act or omission has caused damage to personnel or property of the **GOM** or any third party;
c. There is a breach of any other provision of this Contract; and upon giving such notice the **GOM** may withhold payment accordingly.

6.2 **GOM**, whenever under the Contract any sum of money shall be recoverable from or payable by the Supplier, the same may be deducted from any sum then due or which at any time thereafter may become due to the Supplier under the Contract as a debt, providing that such sum is agreed by the parties as recoverable by GOM or has been fully ascertained and substantiated.

6.3 If any fee or portion thereof payable under this Agreement shall be unpaid **forty (40) days** after receipt of an original invoice in respect of such fee the Supplier may give notice to the **GOM** requiring the **GOM** to pay such fee or part thereof and if the **GOM** shall fail to comply with such

notice, the Supplier may terminate or suspend this Contract immediately. Nothing stated in this provision shall operate to impair the right of the Supplier to recover any such fee in any other
manner.

6.4 Any payment made after the due date for payment shall attract interest at a rate of 2% per centum.

7. INDEMNITY AND INSURANCE

7.1 Supplier shall be liable for and shall indemnify the **GOM** against any liability, loss, costs, expenses, claims or proceedings whatsoever arising under any statute or common law in respect of: -

7.1.1 Any loss of or damage to property (whether real or personal) caused by the Supplier, its servants or agents; and

7.1.2 Any injury to any person including injury resulting in death, in consequence of or in any way arising out of any negligent act or omission which may arise in the performance of the Contract by or on behalf of the Supplier except insofar as such loss, damage or injury shall have been caused by negligence on the part of the **GOM**, its employees, servants or agents.

7.2 Notwithstanding any other term to the contrary in this Contract or any related document and whether the cause of action for any claim arises under or in connection with this Contract in contract or tort, in negligence or for breach of statutory duty or otherwise, in relation to any and all causes of action as aforesaid the total liability of the Supplier in the aggregate for all claims shall be limited to the lesser of:

a) sum equivalent to three (3) times the fee payable under this Contract or

b) $100,000.00 Eastern Caribbean Dollars.

7.3 Neither party shall be liable to the other for any indirect, special or consequential loss (including but not limited to loss of profit whether direct or indirect, loss of production, loss of contracts, loss of use, loss of business, and loss of business opportunity.

7.4 Further, and without prejudice to the aforesaid limit of liability and such liability of the Contractor/Consultant/Supplier for the loss or damage in respect of any claim or claims shall be limited to such sum or sums as it would be just and equitable for the Contractor/Consultant/Supplier to pay having regard to the Contractor's /Consultant's responsibility for the same and on the basis that:

a) all other parties appointed or to be appointed by the Contracting Authority to perform related services in connection with the Project shall be deemed to have provided undertakings on terms no less onerous than this Contract and shall be deemed to have paid to the Contracting Authority such contribution as it would be just and equitable for them to pay having regard to their responsibility for the loss or damage; and

b) it shall be deemed that all such other parties have not limited or excluded their liability to the Contracting Authority for the loss or damage in any way which may be prejudicial to the Contractor's/Consultant's liability under this Clause

8. INSURANCE

8.1 The Supplier shall insure against its full liability under this Contract.

8.2 The Supplier shall produce to **GOM**, upon request, documentary evidence that insurance is properly maintained.

9. ASSIGNMENT

9.1 The **GOM** shall be entitled to assign the benefit of this Contract or any part thereof and shall give written notice of any assignment to the Supplier.

9.2 The Supplier shall not:-

9.2.1 Assign the Contract or any part thereof or the benefit or interest of the Contract without the prior written consent of the **GOM**; or

9.2.2 Subcontract any provision of the Contract or any part thereof to any person without the previous written consent of the **GOM, such consent shall not be unreasonably withheld or delayed,** which if given shall not relieve the Supplier from any liability or obligation under the Contract and the Supplier shall be responsible for the acts, defaults, or neglect of any sub-Supplier or his agents or employees in all respects as if it were the acts, defaults or neglect of the Supplier or its agents or employees.

10. CONFIDENTIALITY

10.1 All information, requirements, documents and other data which the **GOM** may have imparted and may from time to time impart to the Supplier relating to its business, employees, customers, prices, requirements, or any computer system (including hardware and software or maintenance thereof) and including any technical specifications is proprietary and confidential.

10.2 The Supplier hereby agrees that it shall use such confidential information and all other data solely for the purposes of this Contract and that it shall not at any time during or any time after the completion, expiry or termination of this Contract, disclose the same whether directly or indirectly to any third party without the **GOM's** prior written consent.

10.3 The Supplier shall not at any time during or after the term of this Contract divulge or allow to be divulged to any person any information which comes into its possession by virtue of its performance of this Contract, which relates to the business and affairs of the **GOM** except upon authorization by the **GOM**. The Supplier shall not seek to acquire any such information outside of the performance of its duties under this Contract.

10.4 The obligations set forth in this Clause 10 shall expire **two (2) years** after the termination of the Contract.

11. BRIBERY AND CORRUPTION

Either party shall be entitled to determine the Contract and to recover from the other party the amount of any loss resulting from such action if: -

11.1 Any party that has offered or given or agreed to give to any person any gift or consideration of any kind as inducement or reward for doing or forbearing to do or for having done or forborne to do any action in relation to the Contract or any other contract with the other party; or

11.2 The like acts shall have been done by any person employed by the Parties or acting on its behalf (whether with or without the knowledge of the Party); or

11.3 In relation to any Contract with the **GOM** the Supplier or person employed by it or acting on its behalf shall:-

11.3.1 Have committed an offence under the Integrity in Public Office Act No. 2 of 2010 or

11.3.2 Have given any fee or reward, the receipt of which is an offence, under the relevant laws.

11.4 In the performance of their obligations under or in connection with this Contract the parties, their agents and employees shall comply with all applicable laws, rules and regulations including and not limited to the Bribery Act 2010 and where appropriate, the OECD Convention on Combating Bribery of Foreign Public Officials in International Business Transactions.

12. TERMINATION

12.1 The **GOM** may terminate this Contract in any of the circumstances set out below by giving to the Supplier notice in writing where the Supplier: -

12.1.1 Commits a material breach of any of its obligations under this Contract; and despite notice of such breach in writing by the Contracting Authority to the Supplier, the Supplier fails to remedy such breach within **fourteen (14) days** of the notice then the Contracting Authority may terminate the Contract forthwith.

12.1.2 Becomes bankrupt or makes a composition or arrangement with its creditors or has a proposal in respect of its company or partnership for the voluntary arrangement for the composition of debts or scheme or arrangement approved in accordance with the Companies Act or the Bankruptcy Act;

12.1.3 Has a winding-up order made or (except for the purposes of amalgamation or Reconstruction) a resolution for voluntary winding-up passed;

12.1.4 Has a provisional liquidator, receiver or manager of its business or undertaking duly appointed;

12.1.5 Has an administrative receiver appointed;

12.1.6 Has possession taken by or on behalf of the holders of any debentures secured by a floating charge of any property comprised in or subject to the floating greater than US$25,000.00.

12.1.7 Is in circumstances which entitle a court or creditor to appoint or have appointed a receiver, a manager or administrative receiver or which entitle a court to make a winding-up order; then in any such circumstances the **GOM** may without prejudice to any accrued rights or remedies under this Contract, terminate the Contract by giving notice in writing.

12.2 If the Contract is terminated as provided in this condition then the **GOM** shall:-

12.2.1 Cease to be under any obligation to make further payment until the costs or loss resulting from or arising out of the termination of this Contract shall have been calculated, and shall make such payment only in accordance with a court order or pursuant to the applicable law;

12.2.2 Be entitled to repossess any of its Equipment (if any) in the possession of the Supplier;

12.2.3 Be entitled to deduct any losses to the **GOM** resulting from or arising out of the termination of this Contract (from any sum or sums which would but for the termination of the contract as aforesaid have been due from the **GOM** to the Supplier as a debt). Such loss shall include the reasonable cost to the **GOM** of the time spent by the **GOM** in terminating of the Contract as aforesaid have been due to the Supplier.

13. OWNERSHIP OF MATERIAL

13.1 Any material, graphic, software or otherwise, supplied by the Supplier for the Client under the Contract shall belong to and remain the property of the Client (Government of Montserrat). The Supplier may retain a copy of such documents and software.

14. WAIVER

14.1 The failure by either party to enforce at any time or for any period any one or more of the terms or conditions of this Contract shall not be a waiver of them or of the right at any time subsequently to enforce all terms and conditions of this Contract. No waiver of any default or non-performance by any party shall be considered a waiver of any subsequent default or non-performance.

15. COMPLETE CONTRACT

15.1 This Contract supersedes any prior Contract between the parties whether written or oral relating to the subject matter hereof, but without prejudice to any rights which have already accrued to either of the parties.

16. GOVERNING LAW

16.1 This Contract shall be governed by the laws of Montserrat in every particular and shall be deemed to be made in Montserrat.

17. FORCE MAJEURE

17.1 Both parties shall be released from their respective obligations in the event of national emergency, natural disaster, war, prohibitive governmental regulation or if any other cause

beyond the reasonable control of the parties or either of them renders the performance of this Contract impossible whereupon all money due under this Contract shall be paid immediately.

18. WARRANTY

18.1 The Supplier warrants that all the Goods are new, unused, and are line with the Supplier's bid.

18.2 The Supplier further warrants that the Goods shall be free from defects arising from any act or omission of the Supplier.

18.3 The warranty shall remain valid for the period stated in the Supplier's accepted quotation, provided that such period shall be no less than twelve (12) months from delivery acceptance, or from commissioning/final acceptance where installation and commissioning are included in the awarded Contract. The period for repair or replacement after being notified of the defect by the Purchaser shall be ninety (90) days.

first, after the Goods have been delivered to and accepted by GOM. The period for repair or replacement after being notified of the defect by the Purchaser shall be **ninety (90) days.**

18.4 If having been notified, the Supplier fails to remedy the defect within the period specified in 18.3, GOM may proceed to take within a reasonable period such remedial action as may be necessary, at the Supplier's risk and expense and without prejudice to any other rights which the Purchaser may have against the Supplier under the Contract.

19. NOTICES

19.1 Any notice required to be served under this Contract shall be in writing and may be served by electronic mail to the correct address, facsimile transmission to the correct number, post or hand delivery to the last known business address of the party upon whom it is being served. Notice shall be deemed to have been effected within twenty-four (24) hours of the date of sending of the notice when sent by electronic mail or facsimile transmission, within seventy-two (72) hours of the date of posting of the notice when sent by post and upon delivery when hand delivered.

19.2 A notice shall be delivered as follows:

A. If to the Supplier, to:
Name : ……..……
Designation: ……..
Address: ……..……
……..……
Tel: ……..……
Fax: …..……..……..
Email: ……..……

B. If to the **GOM**, to:
Mrs. Daphne Cassell
Permanent Secretary

Ministry of Agriculture, Land, Housing, Environment, Youth Affairs & Sports
Brades, Montserrat
Tel: (664) 491-2075/2546
Email: casselld@gov.ms

20. MEDIATION AND ARBITRATION

20.1 If a dispute arises under this Contract, the parties agree to first try to resolve the dispute through mutual agreement within fourteen (14) days. If unsuccessful, then the dispute shall be settled with the help of a mutually agreed-upon mediator in Montserrat. The parties shall share any costs and fees other than attorney fees associated with the mediation equally.

21. SIGNATURES

21.1 Each party represents and warrants that on this date they are duly authorized to bind their respective principals by their signatures below.

IN WITNESS WHEREOF, the parties have executed this Contract on the dates set forth first above, with full knowledge of its content and significance and intending to be legally bound by terms hereof. Insert names etc.

SUPPLIER:
Name: ……..

Designation: ……

Signature: ……

Witness Name:……..…….

Designation: ……

Signature: ……

GOM :
Name: ……..

Designation: ……

Signature: ……

Witness Name:……..…….

Designation: ……

Signature: ……..….

SCHEDULE 1

SERVICES/TASKS/DELIVERABLES/TIMELINES

The Supplier will provide the services in accordance with the standards and timelines outlined herein:

Services	Tasks/Deliverables	Timeline
Supply and delivery of one (1) flake ice machine and insulated ice bin package	Supply and deliver the complete equipment package to Little Bay Port, Montserrat, together with required shipping documents, packing list, manuals, warranty documentation and make/model/serial number information.	Within the delivery period stated in the accepted quotation
After-sale support	Provide warranty support, technical advice, recommended spare parts information and any support package included in the accepted quotation.	Ongoing as required during the warranty/support period