Clarifications and Responses

Project Title: Cleaning Services for all GoM Offices
ODG-01-090126

Date: 20th March 2026

The Bidder has the following clarification request regarding the ITT:

ITEM	Clarification	Response
1	I would like to clarify whether or not the amount per month will include the items mentioned in 5.1.6 & 5.2 in the tender document.	The monthly fee is all-inclusive and must include all labour, supervision, equipment, cleaning materials, consumables, chemicals, PPE, administration, overheads, profit, and all other costs necessary to deliver the Services in accordance with the ITT and Contract.
2	In regards to the public library, is it the old and new section to include the upstairs building?	The Public Library under Lot 1 is to be priced as one location inclusive of all areas designated for cleaning at that site. For avoidance of doubt, this includes the full library area in operational use.
Monday, 23rd March 2026		
3	I am seeking further clarity on this point mentioned in 6.5 iii of the tender document: "A Minimum of two (2) referees who may be contacted for further verification of any information submitted at any point in time."	Tenderers are required to provide the names and contact details of at least two (2) referees who can verify the bidder's experience, performance, and information submitted as part of the tender. These referees should be clients or organisations for whom similar services have been provided. The Government of Montserrat reserves the right to contact the referees at any stage of the procurement process to confirm the accuracy of the information provided, including past performance, service delivery, and contract execution.